



Moon Valley Health

Personalized Primary Care

Dear Patient,

I hope 2022 finds you happy and healthy. With 2021 behind us and optimism for the future, we look forward to being your primary care provider for any issues this year will bring. We have now fully incorporated our electronic health system, Athenahealth which will provide you more access to your doctor and to your medical records. We have continued to forge great relationships with all of our local specialists to make sure that all the care you receive is the highest quality. The pandemic has also allowed us to grow our telehealth capabilities which has been a great addition to our patient care model.

While many small practices are being bought by large medical systems, we have chosen to try and remain small. I believe we can do a better job providing care without the administrative burdens of large organizations. We want to provide the highest quality medical care that is based on our patients' needs, but unfortunately this means providing services that are not covered by insurance companies. Over time we will be limiting the total number of patients in the practice and will continue to charge an annual membership fee to all of our patients so that we may continue to provide comprehensive, exceptional care. This fee includes but is not limited to non-covered and non-reimbursable services such as:

On-call service with access to your doctor 24 hours a day, 7 days a week including all holidays for urgent matters. This will minimize unnecessary visits to the emergency department or urgent care centers, where the providers do not know you or your medical information.

Providing same day or next day sick appointments

Completing forms for work, insurances, child care centers, schools, sports and camps.

Ability to securely contact staff for appointment requests, questions about insurance and billing, and to send in school and camp forms and have us send them back to you.

Access to our web-based secure patient portal system, including access to your billing information. This is also an efficient way to communicate with your doctor when you have non-emergent concerns.

The Membership Fee applies to all patients at Moon Valley Health

Please feel free to contact our office with any questions or concerns. We know that health insurance is expensive. By charging a single annual fee and not charging you for individual services (ie, each telephone call or e-mail, a "same day" appointment surcharge, access to the portal, etc), your out-of-pocket expenses will actually be lower. However, if you are experiencing financial hardship, we will work with you so that you can remain with our practice. Our goal is not to shift cost burdens onto our patients. We simply want to continue to provide the best service and personalized care.

The cost of the Annual Membership Fee is:

\$50 per year per individual or \$80 per year per family (Parents and up to 4 children)

I agree to the Annual Membership Fee at Moon Valley Health. I understand that this fee is for services not covered and not paid by my insurance plan.

Print Name: _____

Email: _____

Signature: _____

Enclosed is my payment of \$ _____ Date: _____

Please list your Spouse/Children below. (use back if needed)

Name: _____ Date of Birth: _____

Name: _____ Date of Birth: _____